

Traffic light system

Guidance for businesses

Introduction to the new framework:

Covid-19 has created a lot of uncertainty for businesses and the ways in which they are permitted to operate under the current restrictions. The new Traffic Light System protection framework aims to allow businesses to re-open and operate in a way that is as close to normal for vaccinated people, whilst minimizing the spread of the virus and keep the vulnerable population safe. With the new framework comes a lot of new responsibilities for businesses, including the enforcement of vaccine passes where required.

General requirements:

The requirements under the new protection framework vary widely by activity and environment. Whether or not businesses require the use of vaccine passes is dependent on capacity limits.

- Businesses **MUST** display posters advertising if they require people entering to have a My Vaccine Pass.

The capacity limits apply to the premises or a defined space. The capacity limits include all attendees at the venue, but not the workers. Workers include anyone required to operate the business or service, and therefore includes both paid and unpaid workers.

Defined space:

A 'defined space' is an indoor area that has no direct airflow to another indoor area that is being used; or an outdoor area that is being separated from other outdoor areas by 2 metres. Separate spaces must be managed so that, so far as is reasonably practicable, groups do not mix when entering, leaving, or using the premises.

Some capacity limits are based on 1 metre social distancing. This does not mean people need to stand 1 metre apart, rather, that the maximum number of people who could occupy the space if each person was 1 metre apart.

For some businesses there are lower capacity limits for if they do not require a My Vaccine Pass, than if they do. If a group of people includes both people with a My Vaccine Pass, and people without (excluding children), businesses must adhere to the lower capacity limit.

Switching between operating with or without a My Vaccine Pass:

Some businesses may switch between operating with or without a My Vaccine pass, as long as their premises are cleaned between groups. For example:

- A conference venue may host a conference for a small group of people under the unvaccinated rules. They may then host a much larger gathering for the vaccinated, so long as the venue is cleaned between events.

If businesses are switching between requirements, this must be clearly displayed by the required signage. Some businesses will not be permitted to operate without the My Vaccine Pass under any circumstances, for example gyms, and other indoor physical activity facilities.

Below are the current standards and requirements which must be adhered to under the new protection framework. These are separated and listed by category. Each business is required to ensure they are operating under the correct requirements which are applicable to their specific workplace.

The requirements vary for all industries. The tables below have been separated and displayed by industry, and further displaying each business category within each industry. The industries are as follows (click links to go directly to that industry):

- [Accommodation services](#)
- [Close contact services](#)
- [Entertainment, recreation and exercise](#)
- [Events](#)
- [Food and drink services](#)
- [Manufacturing, supply or processing of goods and packaging](#)
- [Primary industries](#)
- [Public facilities](#)
- [Retail](#)
- [Services](#)
- [Transport, freight and logistics](#)

Accommodation services

Requirements at all levels:

- Businesses and services must display QR tracer codes, and are required to ensure that, as much as possible, record keeping is undertaken.

Requirements for accommodation services are the same for Red, Orange, and Green.

Business/service	Restrictions are the same if My Vaccine Passes are used or not used
Backpackers, dormitories	<ul style="list-style-type: none">• Accommodation services with shared sleeping facilities may open• Any customer-facing food and beverage services, such as a café, must follow the food and beverage rules
Commercial campgrounds	<ul style="list-style-type: none">• Commercial campgrounds may open• Any customer-facing food and beverage services, such as a café, must follow the food and beverage rules
All other accommodation	<ul style="list-style-type: none">• Accommodation services may open• Food and drink business rules apply in areas offering food and beverage services

Close contact services

Close contact services are those that cannot be undertaken without physical contact, or close proximity, between people.

Requirements at all levels:

- Vaccination for all workers is required.
- Signage must be displayed in a prominent place near the main entrance of the premises indicating whether customers and/or workers do or do not require a My Vaccine Pass. Workers should also have a clear understanding of the requirements for the My Vaccine Pass.
- Workplaces must display the NZ Covid tracing app QR codes. Record keeping must also be undertaken for contact-tracing purposes.

Red

Business/service	If My vaccine Passes are used	If My Vaccine passes are not used
Close contact services includes but is not limited to barbers, beauty parlours, hairdressers, nail salons, non-medical massage, tattoo parlours, and close-contact in-home aid. However, this guidance does not apply to close contact health services.	<ul style="list-style-type: none"> • Your business can operate with public health requirements in place • Face covering are encouraged, and required for workers • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business can not operate

Orange

Business/service	If My Vaccine Passes are used	If My Vaccine Passes are not used
Close contact services includes but is not limited to barbers, beauty parlours, hairdressers, nail salons, non-medical massage, tattoo parlours, and close-contact in-home aid. However, this guidance does not apply to close contact health services	<ul style="list-style-type: none"> • Your business can operate • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	Your business can not operate

Green

Business/service	If my Vaccine Passes are used	If my vaccine passes are not used
Close contact services includes but is not limited to barbers, beauty parlours, hairdressers, nail salons, non-medical massage, tattoo parlours, and close-contact in-home aid. However, this guidance does not apply to close contact health services	<ul style="list-style-type: none"> • Your business can operate • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	Your business can operate with face coverings for staff and 1m distancing between customers

Entertainment, recreation and exercise

Requirements at all levels:

- Businesses and services must display NZ Covid tracer app QR codes, and are required to ensure that, as much as possible, record keeping is undertaken.
- Vaccination for all workers is required.

Businesses opting to run under My Vaccine Pass rules:

- Must sight all customers My Vaccine Passes, and it is strongly recommended you verify

If the business sells, offers, or provides food and/or drink to customers or clients, the food and beverage service rules apply.

Red

Business/service	If My Vaccine Pass verification is used	If My Vaccine Pass verification is not used
Cinemas and theatres	<ul style="list-style-type: none"> • Your business may operate • Limit is either based on 1m distancing or 100 people (whichever is lesser) per defined space • Food and beverage service may be collected at counter and consumed in seating • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Services on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 25 people in a defined space • Face coverings are encouraged
Other indoor on-premises entertainment facilities, e.g. bowling alleys, arcades, mini golf, casinos	<ul style="list-style-type: none"> • Your business may operate • Limit is either based on 1m distancing or 100 people (whichever is the lesser) per defined space • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Services on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 25 people in a defined space • Face coverings are encouraged
Outdoor activities and sport both on and off premises, e.g. guided walks, kayaking tours, golf clubs, tennis clubs	<ul style="list-style-type: none"> • Your business may operate • Limit is either based on 1m social distancing (if in a defined space) or 100 people (whichever is the lesser) per defined space • Face coverings are encouraged • You must sight all customers' My Vaccine passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Services on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 25 people in a defined space • Face coverings are encouraged
An entire facility privately hired for a gathering e.g. a bowling alley hired for a staff event	<ul style="list-style-type: none"> • Your business may operate • Limit is either based on 1m social distancing (if in a defined space) or 100 people (whichever is the lesser) per defined space • Face coverings are encouraged • You must sight all customers' My Vaccine passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Services on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 25 people in a defined space • Face coverings are encouraged
Gyms and other indoor physical activity facilities (Gyms are not public facilities)	<ul style="list-style-type: none"> • Your business may open with capacity of up to 100 people or based on 1m distancing (whichever is the lesser) per defined space • You must sight all customers' My Vaccine passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business can not open

Orange

Cinemas and theatres	If my Vaccine Pass verification is used	If My Vaccine Pass verification is not used
Cinemas and theatres	<ul style="list-style-type: none"> Your business can operate Face coverings are encouraged indoors Food and beverage service may be collected at counter and consumed in seating You must sight all customers' My Vaccine Pass, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Service on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 50 people in a defined space Face coverings are encouraged
Other indoor on-premises entertainment facilities, e.g. bowling alleys, arcades, mini golf, casinos	<ul style="list-style-type: none"> Your business can operate Face coverings are encouraged indoors You must sight all customers' My Vaccine Pass, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Service on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 50 people in a defined space Face coverings are encouraged
Outdoor activities and sport both on and off premises, e.g. guided walks, kayaking tours, golf clubs, tennis clubs	<ul style="list-style-type: none"> Your business can operate Face coverings are encouraged indoors You must sight all customers' My Vaccine Pass, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Service on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 50 people in a defined space Face coverings are encouraged
An entire facility privately hired for a gathering e.g. a bowling alley hired for a staff event	<ul style="list-style-type: none"> Your business can operate Face coverings are encouraged indoors You must sight all customers' My Vaccine Pass, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Service on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 50 people in a defined space Face coverings are encouraged
Gyms and other indoor physical activity facilities (Gyms are not public facilities)	<ul style="list-style-type: none"> Your business can operate without number limits You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Your business can not open

Green

Business/service	If My Vaccine Pass Verification is used	If My Vaccine Pass Verification is not used
Cinemas and theatres	<ul style="list-style-type: none"> Your business can operate Food and beverage service may be collected at counter and consumed in seating You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Your business may operate Limit is either based on 1m distancing or 100 people (whichever is the lesser) per defined space Food and beverage service may be collected at counter and consumed in seating
Other indoor on-premises entertainment facilities, e.g. bowling alleys, arcades, mini golf, casinos	<ul style="list-style-type: none"> Your business can operate You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Your business may operate Limit is either based on 1m distancing or 100 people (whichever is the lesser) per defined space Food and beverage service must be seated and separated
Outdoor activities and sport both on and off premises, e.g. guided walks, kayaking tours, golf clubs, tennis clubs	<ul style="list-style-type: none"> Your business can operate You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Your business may operate Limit is either based on 1m distancing or 100 people (whichever is the lesser) per defined space Food and beverage service must be seated and separated

<p>An entire facility privately hired for a gathering e.g. a bowling alley hired for a staff event</p>	<ul style="list-style-type: none"> • Your business can operate • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Business may only host gathering of up to 100 people per defined space • Food and beverage service must be separated
<p>Gyms and other indoor physical activity facilities (Gyms are not public facilities)</p>	<ul style="list-style-type: none"> • Your business can operate without number limits • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business may open with capacity of up to 100 people, based on 1m distancing, per defined space

Events

Requirements at all levels:

- Vaccination for all workers is required.
 - Workers include staff, volunteers, contractors, professional and semi-professional performers
- Businesses and services must display NZ Covid Tracer app QR codes, and are required to ensure that, as much as possible, record keeping is undertaken.

Red

Business/service	If My Vaccine Pass Verification is used	If My Vaccine Pass verification is not used
Professional or semi-professional sporting events, private or public events of all sizes, auctions, private galleries, concert venues, conference venues	<ul style="list-style-type: none"> • An event or gathering may occur with up to 100 people and based on 1m distancing (whichever is the lesser) per defined space • Food and beverage service must be seated and separated • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Only gatherings of up to 25 people per defined space can occur • Face coverings are encouraged
Stadiums	<ul style="list-style-type: none"> • An event or gathering may occur with up to 100 people and based on 1m distancing (whichever is the lesser) per defined space • Food and beverage service may be collected at counter and consumed in seating • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Only gatherings of up to 25 people per defined space can occur • Face coverings are encouraged
Outdoor community events	<p>For events where My Vaccine Pass requirements can be implemented, such as a fair:</p> <ul style="list-style-type: none"> • May occur with up to 100 people or based on 1m distancing (whichever is the lesser) per defined space (i.e. 2m gap between groups) • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<p>For outdoor community events with uncontrolled access, such as a public parade:</p> <ul style="list-style-type: none"> • Restricted to 25 people per defined space (i.e., 2m gap between groups) • Face coverings are encouraged

Orange

Business/service	If My Vaccine Pass verification is used	If My Vaccine Pass verification is not used
Professional or semi-professional sporting events, private or public events of all sizes, auctions, private galleries, concert venues, conference venues	<ul style="list-style-type: none"> • You can run events and gatherings without number limits • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business may only host gatherings of up to 50 people per defined space • Face coverings are encouraged
Stadiums	<ul style="list-style-type: none"> • You can run events and gatherings without number limits • Face coverings are encouraged • Food and beverage service may be collected at counter and consumed in seating 	<ul style="list-style-type: none"> • Service on premises is limited to gatherings (private groups where attendees are known to each other) and restricted to up to 50 people per defined space

	<ul style="list-style-type: none"> You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Face coverings are encouraged Food and beverage service may be collected at counter and consumed in seating
Outdoor community events	<p>For events where My Vaccine Pass requirements can be implemented, such as a fair:</p> <ul style="list-style-type: none"> No capacity limit You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<p>For outdoor community events with uncontrolled access, such as a public parade:</p> <ul style="list-style-type: none"> Restricted to 50 people per defined space (i.e., 2m gap between groups) Face coverings are encouraged

Green

Business/service	If My Vaccine Pass verification is used	If My Vaccine Pass verification is not used
Professional or semi-professional sporting events, private or public events of all sizes, auctions, private galleries, concert venues, conference venues	<ul style="list-style-type: none"> You can run events and gatherings without number limits You must sight all customers' My Vaccine Passes, and it is strongly recommended 	<ul style="list-style-type: none"> Capacity limited to up to 100 people, based on 1m distancing, per defined space Food and beverage service must be seated and separated
Stadiums	<ul style="list-style-type: none"> Your business can operate Food and beverage service may be collected at counter and consumed in seating You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> Your business may operate Limit is either based on 1m distancing or 100 people (whichever is the lesser) per defined space Food and beverage service may be collected at counter and consumed in seating
Outdoor community events	<p>For events where My Vaccine Pass requirements can be implemented, such as a fair:</p> <ul style="list-style-type: none"> No capacity limit You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<p>For outdoor community events with uncontrolled access, such as a public parade:</p> <ul style="list-style-type: none"> Capacity limited to up to 100 people, based on 1m distancing, per defined space (i.e. 2m gap between groups)

Food and drink services

Requirements at all levels:

- Vaccinations for all workers is required
- Businesses and services must display NZ Covid tracer app QR codes, and are required to ensure that, as much as possible, record keeping is undertaken.
- Businesses and services must display signage in a prominent place near the main entrance of the premises indicating whether customers and/or workers do or do not require a My Vaccine Pass.

Red

Business/service	If My Vaccine Pass Verification is used	If My Vaccine Pass Verification is not used
Bars, Cafes (including kiosk, takeaway-only style), community club hospitality (club bars), nightclubs, restaurants and other food and beverage services	<ul style="list-style-type: none"> • Your business may open with up to 100 people and based on 1m distancing (whichever is the lesser) per defined space • Customers must be seated and separated • Face coverings are encouraged while customers are not eating • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business can only operate contactlessly
Hired venues where food and drink is provided for consumption	<ul style="list-style-type: none"> • Your business may open with up to 100 people and based on 1m distancing (whichever is the lesser) per defined space • Food and beverage service must be seated and separated • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Business may only host gatherings • These are restricted to up to 25 people per defined space • Face coverings are encouraged

Orange

Business/service	If My Vaccine Pass Verification is used	If My Vaccine Pass Verification is not used
Bars, Cafes (including kiosk, takeaway-only style), community club hospitality (club bars), nightclubs, restaurants and other food and beverage services	<ul style="list-style-type: none"> • Your business can operate • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business can only operate contactlessly
Hired venues where food and drink is provided for consumption	<ul style="list-style-type: none"> • Your business can operate without number limits • Face coverings are encouraged • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business may host gatherings • These are restricted to up to 50 people in a defined space • Face covering are encouraged

Green

Business/service	If My Vaccine Pass Verification is used	If My Vaccine Pass Verification is not used
Bars, Cafes (including kiosk, takeaway-only style), community club hospitality (club bars), nightclubs, restaurants and other food and beverage services	<ul style="list-style-type: none"> • Your business can operate • You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify 	<ul style="list-style-type: none"> • Your business may open with up to 100 people or based on 1m distancing (whichever is the lesser) per defined space



<p>Hired venues where food and drink is provided for consumption</p>	<ul style="list-style-type: none">• Your business can operate• You must sight all customers' My Vaccine Passes, and it is strongly recommended you verify	<ul style="list-style-type: none">• An event or gathering may be run with up to 100 people or 1m distancing (whichever is the lesser) per defined space• Food and beverage service must be seated and separated, unless it is a gathering
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Manufacturing, supply, or processing of goods and packaging

Requirements at all levels:

- In general, workers who are regularly present in the workplace do not need to scan NZ Covid tracer app QR codes. However, all other persons on the premises (including customers) must scan QR tracer codes, or other record keeping must be used.
- Workplaces must display NZ Covid tracer app QR codes, but vehicles are not required to do this.

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Manufacturing, supply, or processing of goods and packaging	Workplaces can open with working from home encouraged if appropriate to the workplace. <ul style="list-style-type: none">• In workplaces, face coverings are encouraged Retail aspects of your business may open with capacity limits based on 1m distancing (not including workers) <ul style="list-style-type: none">• For retail aspects, face coverings are mandatory (unless a person is exempt)

Orange

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Manufacturing, supply, or processing of goods and packaging	<ul style="list-style-type: none">• Workplaces can open• Retail aspects of your business may open without capacity limits

Green

Business/service	Restrictions are the same if My Vaccine Pass Verification is used or not used
Manufacturing, supply, or processing of goods and packaging	<ul style="list-style-type: none">• Workplaces can open• Retail aspects of your business may open without capacity limits

Primary Industries

Requirements at all levels:

- Your workplace must display NZ Covid tracer app QR codes.
- In general, workers who are regularly present in the workplace do not need to scan QR codes. However, all other persons on the premises (including customers) must scan QR tracer codes, or other record keeping must be used.

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not
Primary industries	<ul style="list-style-type: none">• Workplaces are open, with working from home encouraged if appropriate to the workplace• Retail aspects of your business may open with capacity limits based on 1m distancing• Face coverings encouraged in the workplace and mandatory for any retail aspect of your business (unless an individual

Orange

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Primary industries	<ul style="list-style-type: none">• Workplaces can open• Retail aspects of your business may open with capacity limits based on 1m distancing• Face coverings encourages in the workplace and mandatory for any retail aspect of your business (unless an individual is exempt from face covering requirements)

Green

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Primary industries	<ul style="list-style-type: none">• Workplaces and retail can open

Public facilities

Requirements at all levels:

- Businesses and services must display NZ Covid tracer app QR codes, and are required to ensure that, as much as possible, record keeping is undertaken (i.e., all those on premises must scan QR tracer codes, or other record keeping must be used).

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Public facilities, such as libraries, art galleries, swimming pools and museums	<ul style="list-style-type: none">• Public facilities may open with capacity limits based on 1m distancing• Face coverings are mandatory (except for those who are exempt, or when in swimming pools)

Orange

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Public facilities, such as libraries, art galleries, swimming pools and museums	<ul style="list-style-type: none">• Public facilities may open with capacity limits based on 1m distancing• Face coverings are mandatory (except for those who are exempt, or when in swimming pools)

Green

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Public facilities, such as libraries, art galleries, swimming pools and museums	<ul style="list-style-type: none">• Public facilities may open

Retail

Requirements at all levels:

- Worker vaccinations are required for health practitioners, such as pharmacists
- Retail is not required to use My Vaccine Passes, but if the business opts to require these, then it is recommended the business sight and/or verify customers' My Vaccine Passes
- Retail businesses are required to display QR codes, but are not required to ensure record keeping for contact tracing. If your business operates out of a vehicle, you do not have to display a QR code

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
General retail stores, including: <ul style="list-style-type: none"> • Clothing stores • Agricultural supply stores • Pet stores • Hardware and DIY stores 	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Banks and other customer-facing financial services	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Diaries/convenience stores	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Farmers' markets and other occasional markets with retail stalls only	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Greengrocers, butcheries, bakeries and fishmongers	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Malls, department stores, shopping centres	<ul style="list-style-type: none"> • Businesses will need to assess the different components of their services <p>Relevant activities may include:</p> <ul style="list-style-type: none"> • Supermarkets, pharmacies and other health services where you cannot ask for a pass • Close proximity services such as massage, make-up • General retail • Food and beverage services, such as food courts and kiosks
Petrol stations (including any convenience store operating out of a petrol station)	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Pharmacies	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Supermarkets	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)

Orange

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
General retail stores, including: <ul style="list-style-type: none"> • Clothing stores • Agricultural supply stores • Pet stores • Hardware and DIY stores 	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Banks and other customer-facing financial services	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Diaries/convenience stores	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Farmers' markets and other occasional markets with retail stalls only	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Greengrocers, butcheries, bakeries and fishmongers	<ul style="list-style-type: none"> • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Malls, department stores, shopping centres	<ul style="list-style-type: none"> • Businesses will need to assess the different components of their services. <p>Relevant activities may include:</p> <ul style="list-style-type: none"> • Supermarkets, pharmacies and other health services where you cannot ask for a pass • Close proximity services such as massage, make-up • General retail • Food and beverage services, such as food court and kiosks
Petrol stations (including any convenience store operating out of a petrol station)	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Pharmacies	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)
Supermarkets	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open with capacity limits based on 1m distancing (not including workers) • Face coverings are mandatory (unless a person is exempt)

Green

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
General retail stores, including: <ul style="list-style-type: none"> • Clothing stores • Agricultural supply stores • Pet stores • Hardware and DIY stores 	<ul style="list-style-type: none"> • Retail may open without number limits
Banks and other customer-facing financial services	<ul style="list-style-type: none"> • Retail may open without number limits
Diaries/convenience stores	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open without number limits
Farmers' markets and other occasional markets with retail stalls only	<ul style="list-style-type: none"> • Retail may open without number limits
Greengrocers, butcheries, bakeries and fishmongers	<ul style="list-style-type: none"> • Retail may open without number limits

Malls, department stores, shopping centres	<ul style="list-style-type: none"> • Businesses will need to assess the different components of their services. <p>Relevant activities may include:</p> <ul style="list-style-type: none"> • supermarkets, pharmacies and other health services where you cannot ask for a pass, • close proximity services such as massage, make-up • general retail • food and beverage services, such as food courts and kiosks.
Petrol stations (including any convenience store operating out of a petrol station)	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open without number limits
Pharmacies	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open without number limits
Supermarkets	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for customers • Retail may open without number limits

Services

Requirements at all levels:

- Workplaces may open at all level, provided they are not undertaking activities that are otherwise restricted. At red, working from home is encouraged if appropriate to the workplace.
- Workplaces must display NZ Covid tracer app QR codes, but vehicles are not required to do this.
- In general, workers who are regularly present in the workplace do not need to scan NZ Covid tracer app QR codes. However, all other persons on the premises (including customers) must scan QR tracer codes, or other record keeping must be used.
- Client-facing services must also undertake record keeping for contact tracing purposes (i.e. all those in this part of the workplace must scan NZ Covid tracer app QR codes, or other record keeping must be used.
- If you provide food and drinks to customers, your business should follow the food and drink service guidelines.

For all levels:

Business/service	At all levels
Animal welfare services (including veterinarians) and other animal services (including dog walkers and grooming)	<ul style="list-style-type: none"> • In-home services must keep contact records for their workers
Building, construction, maintenance, and utility services	<ul style="list-style-type: none"> • Worker vaccinations are required for work on mandated services including health and education providers • In-home services must keep contact records for their workers <p>For more information on worker vaccination requirements: https://www.employment.govt.nz/leave-and-holidays/other-types-of-leave/coronavirus-workplace/covid-19-vaccination-and-employment/</p>
Client consultation services (including financial advice and legal services)	<ul style="list-style-type: none"> • In-home services must keep contact records
General in-home services e.g., home cleaners, security services, locksmiths, pest controllers, in-home installation of goods, removal and moving companies, property management, building inspections	<ul style="list-style-type: none"> • In-home services must keep contact records for their workers • Open homes must follow the same rules as for events (<i>see events guidelines previously set out</i>)
Health and disability services	<ul style="list-style-type: none"> • In-home services must keep contact records for their workers • Worker vaccinations are requires for health practitioners
News and broadcast media services, film and TV production	<ul style="list-style-type: none"> • Close-proximity service rues may apply to parts of your operation, such as make-up • Recommended that contact records are kept for workers
Public sector services	<ul style="list-style-type: none"> • Te Kawa Mataaho will have guidance on how to operate
Real estate agencies	<ul style="list-style-type: none"> • Real Estate services will need to assess the different components of their services. For example, auctions and open homes will need to run under the rules for events, property management services are in-home services, and office spaces are workplaces.
Repair services (including mechanics and tech repair)	<ul style="list-style-type: none"> • In-home services must keep contact records for their workers.
Scientific services	<ul style="list-style-type: none"> • Scientific services may operate

Social housing services (housing and housing support services provided, funded and/or under contract to by Kāinga Ora (Homes and Communities), Te Tūāpapa Kura Kāinga (Ministry of Housing and Urban Development), Ara Poutama (Department of Corrections) and/or Oranga Tamariki (Ministry for Children)	<ul style="list-style-type: none"> In-home services must keep contact records for their workers
Social services	<ul style="list-style-type: none"> For social services guidance see the Ministry of Social Development
Union services	<ul style="list-style-type: none"> In-home services must keep records for their workers

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Animal welfare services (including veterinarians) and other animal services (including dog walkers and grooming)	<ul style="list-style-type: none"> Workplaces can open (including any in-home services) Working from home is encouraged if, appropriate to the workplace Any retail services may open with capacity limits based on 1m distancing Face covering encouraged in the workplace and mandatory for retail (unless a person is exempt)
Building, construction, maintenance, and utility services	<ul style="list-style-type: none"> Workplaces are open with working from home encouraged if appropriate to the workplace Face coverings are encouraged in the workplace
Client consultation services (including financial advice and legal services)	<ul style="list-style-type: none"> Workplaces are open with working from home encouraged if appropriate to the workplace Face coverings are encouraged in the workplace
General in-home services e.g., home cleaners, security services, locksmiths, pest controllers, in-home installation of goods, removal and moving companies, property management, building inspections	<ul style="list-style-type: none"> In-home services can operate Face coverings are encouraged
Health and disability services	<ul style="list-style-type: none"> My vaccine passes can't be required for those accessing the services Workplaces are open with working from home encouraged if appropriate to the workplace Any retail aspect of the service may open with capacity limits based on 1m distancing (not including workers) Face coverings are encouraged in the workplace and mandatory for retail (unless a person is exempt)
News and broadcast media services, film and TV production	<ul style="list-style-type: none"> Workplaces are open with working from home encouraged if appropriate to the workplace Face coverings encouraged in the workplace
Public sector services	<ul style="list-style-type: none"> Workplaces are open with working from home encouraged if appropriate to the workplace Face coverings encouraged in the workplace
Real estate agencies	<ul style="list-style-type: none"> Refer to the advice in 'at all levels' – real estate agencies
Repair services (including mechanics and tech repair)	<ul style="list-style-type: none"> Workplaces can open, with working from home encouraged if appropriate to the workplace. This includes any in-home services Any retail services may open with capacity limits based on 1m distancing Face coverings are encouraged in the workplace
Scientific services	<ul style="list-style-type: none"> Workplaces are open with working from home encouraged if appropriate to the workplace Face coverings encouraged in the workplace
Social housing services (housing and housing support services provided, funded and/or under contract to by	<ul style="list-style-type: none"> My Vaccine Passes cannot be required for people accessing the services

Kāinga Ora (Homes and Communities), Te Tūāpapa Kura Kāinga (Ministry of Housing and Urban Development), Ara Poutama (Department of Corrections) and/or Oranga Tamariki (Ministry for Children)	<ul style="list-style-type: none"> • Workplaces are open with working from home encouraged if appropriate to the workplace • Face coverings encouraged in the workplace
Social services	<ul style="list-style-type: none"> • For social services guidance see the Ministry of Social Development
Union services	<ul style="list-style-type: none"> • Workplaces are open with working from home encouraged if appropriate to the workplace • Face coverings encouraged in the workplace

Orange

Business/Service	Restrictions are the same if My Vaccine pass verification is used or not used
Animal welfare services (including veterinarians) and other animal services (including dog walkers and grooming)	<ul style="list-style-type: none"> • Workplaces can open • Any retail may be open with capacity limits based on 1m distancing • Face coverings encouraged in the workplace and mandatory for retail (unless a person is exempt)
Building, construction, maintenance, and utility services	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace
Client consultation services (including financial advice and legal services)	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace
General in-home services e.g., home cleaners, security services, locksmiths, pest controllers, in-home installation of goods, removal and moving companies, property management, building inspections	<ul style="list-style-type: none"> • In-home services can operate • Face coverings encouraged
Health and disability services	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for people accessing these services • workplaces can open • Any retail aspect of the service may open with capacity limits based on 1m distancing • Face coverings encouraged in the workplace and mandatory for retail (unless a person is exempt)
News and broadcast media services, film and TV production	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace
Public sector services	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace
Real estate agencies	<ul style="list-style-type: none"> • Refer to the advice in 'at all levels' – real estate agencies
Repair services (including mechanics and tech repair)	<ul style="list-style-type: none"> • Workplaces can open • Any separate retail may open with capacity limits based on 1m distancing • Face coverings encouraged in the workplace and mandatory for retail (unless a person is exempt)
Scientific services	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace
Social housing services (housing and housing support services provided, funded and/or under contract to by Kāinga Ora (Homes and Communities), Te Tūāpapa Kura Kāinga (Ministry of Housing and Urban Development), Ara Poutama (Department of Corrections) and/or Oranga Tamariki (Ministry for Children)	<ul style="list-style-type: none"> • My Vaccine Passes cannot be required for people accessing these services • Workplaces can open • Face coverings encouraged in the workplace
Social services	<ul style="list-style-type: none"> • For social services guidance see the Ministry of Social Development
Union services	<ul style="list-style-type: none"> • Workplaces can open • Face coverings encouraged in the workplace

Green

Business/Service	Restrictions are the same if My Vaccine Pass verification is used or not
Animal welfare services (including veterinarians) and other animal services (including dog walkers and grooming)	<ul style="list-style-type: none"> Workplaces and retail can open without number limits
Building, construction, maintenance, and utility services	<ul style="list-style-type: none"> Workplaces can open
Client consultation services (including financial advice and legal services)	<ul style="list-style-type: none"> Workplaces can open
General in-home services e.g., home cleaners, security services, locksmiths, pest controllers, in-home installation of goods, removal and moving companies, property management, building inspections	<ul style="list-style-type: none"> In-home services can operate
Health and disability services	<ul style="list-style-type: none"> My Vaccine Passes cannot be required for people accessing these services Workplaces and any retail operations can open without number limits
News and broadcast media services, film and TV production	<ul style="list-style-type: none"> Workplaces can open
Public sector services	<ul style="list-style-type: none"> workplaces can open
Real estate agencies	<ul style="list-style-type: none"> Refer to the advice in 'at all levels' – real estate agencies
Repair services (including mechanics and tech repair)	<ul style="list-style-type: none"> Workplaces can open
Scientific services	<ul style="list-style-type: none"> Workplaces can open
Social housing services (housing and housing support services provided, funded and/or under contract to by Kāinga Ora (Homes and Communities), Te Tūāpapa Kura Kāinga (Ministry of Housing and Urban Development), Ara Poutama (Department of Corrections) and/or Oranga Tamariki (Ministry for Children)	<ul style="list-style-type: none"> My Vaccine Passes cannot be required for people accessing these services Workplaces can open
Social services	For social services guidance see the Ministry of Social development
Union services	<ul style="list-style-type: none"> Workplaces can open

Transport, freight and logistics

Requirements at all levels:

- Workplaces must display QR codes, as must public transport, but other vehicles are not required to do this.
- In general, workers who are regularly present in the workplace do not need to scan QR codes. However, all other persons on the premises (including customers) must scan QR tracer codes, or other record keeping must be used.
- Neither workers nor customers need to scan QR codes for the following types of businesses and services, but it is encouraged:
 - Retail
 - Rental car, car share
 - Public transport services

Red

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Transport sector (including public and private transport and passenger services)	<ul style="list-style-type: none"> • Businesses can operate • Workplaces can open, with working from home encouraged, if appropriate to the workplace • My Vaccine Pass cannot be required for people accessing public transport (excluding air travel)
Freight sector (including couriers and parcel services)	<ul style="list-style-type: none"> • Businesses can operate • Workplaces can open, with working from home encouraged if appropriate to the workplace
Transport and delivery of goods e.g., a business delivering their own product)	<ul style="list-style-type: none"> • Businesses can operate • Workplaces can open, with working from home encouraged if appropriate to the workplace
Utilities (including production, supply, sale, distribution or disposal of electricity, water, gas, wastewater, telecommunications services, waste (including rubbish disposal and recycling)	<ul style="list-style-type: none"> • workplaces can open (including any in-home services) • Working from home encouraged, if appropriate to the workplace • Any separate retail services may open with capacity limits based on 1m distancing (not including workers) • Face coverings encouraged in the workplace and mandatory for retail (unless an individual is exempt from face covering requirements) • In-home services must keep contact records for their workers
Building, construction, maintenance, and utility service	<ul style="list-style-type: none"> • workplaces can open (including any in-home services) • Working from home encouraged if appropriate to the workplace • Face coverings encouraged in the workplace • In-home services must keep contact records for their workers

Orange

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not
Transport sector (including public and private transport and passenger services)	<ul style="list-style-type: none"> • Businesses can operate • My Vaccine Pass cannot be required for people accessing public transport (excluding air travel)
Freight sector (including couriers and parcel services)	<ul style="list-style-type: none"> • Businesses can operate
Transport and delivery of goods e.g., a business delivering their own product)	<ul style="list-style-type: none"> • Businesses can operate



Utilities (including production, supply, sale, distribution or disposal of electricity, water, gas, wastewater, telecommunications services, waste (including rubbish disposal and recycling))	<ul style="list-style-type: none"> • Workplaces can open (including any in-home services) • Working from home encouraged, if appropriate to the workplace • Retail may open with capacity limits based on 1m distancing • Face coverings encouraged in the workplace and mandatory for retail (unless an individual is exempt from face covering requirements)
Building, construction, maintenance, and utility service	<ul style="list-style-type: none"> • Workplaces can open (including any in-home services) • Face covering encouraged in the workplace

Green

Business/service	Restrictions are the same if My Vaccine Pass verification is used or not used
Transport sector (including public and private transport and passenger services)	<ul style="list-style-type: none"> • Businesses can operate • My Vaccine Pass cannot be required for people accessing public transport (excluding air travel)
Freight sector (including couriers and parcel services)	<ul style="list-style-type: none"> • Businesses can operate
Transport and delivery of goods e.g., a business delivering their own product)	<ul style="list-style-type: none"> • Businesses can operate
Utilities (including production, supply, sale, distribution or disposal of electricity, water, gas, wastewater, telecommunications services, waste (including rubbish disposal and recycling))	<ul style="list-style-type: none"> • Workplaces and any retail can open without number limits
Building, construction, maintenance, and utility service	<ul style="list-style-type: none"> • Workplaces can open